

To establish a VPN connection with Windows, it is necessary, first of all, to download and install the Global Protect program suitable for the version of Windows you have (32 or 64 bits).

Once we have determined the version of our operating system, we will access with a browser (Internet Explorer, for example, Chrome, etc.) to: <https://galeria.ucm.es>, this page is not accessible from the UCM wired network

UNIVERSIDAD COMPLUTENSE MADRID

Acceso Web Unificado

Acceso Web Unificado a la UCM (Web SSO)

Identificarse correctamente en esta página le habilitará la entrada en la mayoría de las aplicaciones y en los servicios en la nube @UCM.

SI NO HAS CAMBIADO TU CONTRASEÑA EN LOS ULTIMOS 6 MESES, NI ACTIVADO EL DOBLE FACTOR DE AUTENTICACION, TE RECOMENDAMOS QUE LO HAGAS AHORA. CAMBIA TU CONTRASEÑA Y ACTIVA ZFA.

Dirección de correo UCM

Contraseña

Si tiene activado el Segundo Factor de Autenticación introduzca la clave numérica generada con su dispositivo

Confiar en este equipo.

Iniciar sesión

¿Olvidó la contraseña? Más información

We will fill in the fields that appear on the web page. Next to the envelope, we will put our UCM email address, e.g., user@ucm.es, and next to the key, we will write our password. After clicking on Log in, the following window will appear:



GlobalProtect Portal

[Download Windows 32 bit GlobalProtect agent](#)

[Download Windows 64 bit GlobalProtect agent](#)

[Download Mac 32/64 bit GlobalProtect agent](#)

Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent.

Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.

Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent.

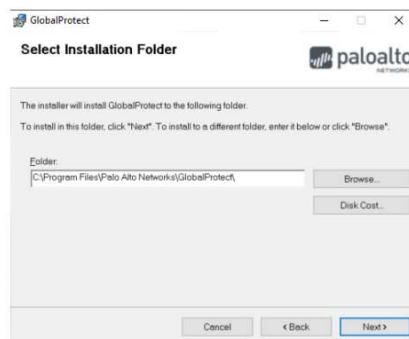
We will click on the version of GlobalProtect that corresponds to the type of operating system we have, whether it is 32-bit or 64-bit as we have verified before. If the browser offers us the option to Run or Save, we will select Run. If it does not ask anything and the file is downloaded automatically, we will go to the location where the file has been saved (by default the Downloads folder of the user with whom we have logged in).

We will double-click on the file GlobalProtect.msi or GlobalProtect64.msi depending on whether the downloaded version is 32-bit or 64-bit.

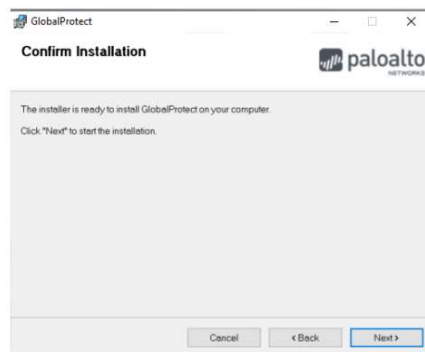
The following installer window will appear:



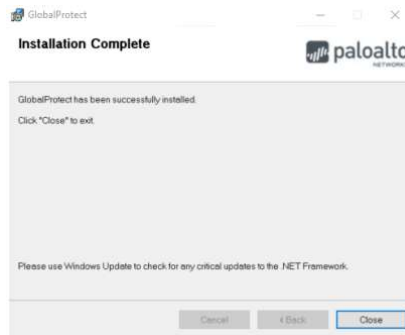
We will press Next > The following window will appear:



We will accept the default installation path and click on Next >



We will press Next > again. The following window will appear, indicating that the installation of Global Protect has been completed successfully.



Once installed, the application will open. In the 'Enter your portal address' field, you should write `galeria.ucm.es` and then click Connect:



After a few moments, our default browser will open with a window asking for: UCM email address, password, and Second Factor of Authentication: We will fill in the fields and click on Log in.

Instructions for activating the Second Factor Authentication can be found at: <https://ssii.ucm.es/accede-seguro>



To connect or disconnect the VPN, we must go to the icon. (Located at the bottom right, next to the date and time)



When in color, the status is CONNECTED



In black and white, the status is DISCONNECTED

And click on Connect or Disconnect



Conectando...

Buscar la mejor puerta de enlace disponible



Desconectado

Ingrese la dirección del portal para la conexión y para asegurar el acceso a sus aplicaciones e Internet.

Portal

[Conectar](#)